

## Installing eSIM(s) on Android Devices

This help guide walks you through the steps required to install an eSIM on Android Device's, the guide was created using a Samsung Galaxy S21 with the most recent version of Android software available at the time, Android 13.

There are two install options offered in this help guide, either "***install using a QR code***" or "***manual install***"

**Before starting the install**, it is important you have the following three components:

- ***A strong internet connection*** - Ideally using a Wifi network or a good 4G connection
- ***An eSIM compatible device*** - If unsure, a list of compatible devices is provided [here](#)
- ***The device is not locked to one particular network*** - If unsure, an article has been provided to talk you through how to determine the "locked / unlocked" status of a device, click [here](#)

**Don't forget to turn on "Data Roaming" after install!**

## Install Using A QR Code

### **Step 1.**

Scan the QR code, there are two options for scanning;

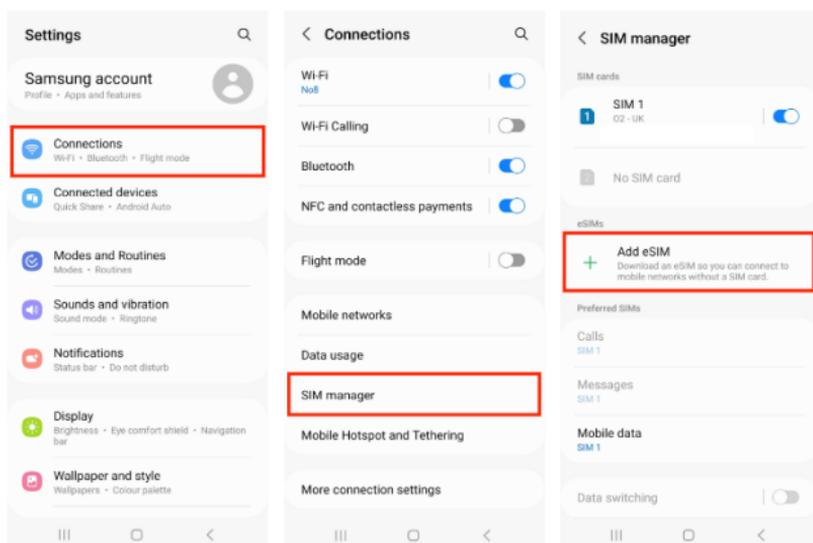
### **Either**

1.1) Open camera > Scan QR > Tap "Add plan to phone"

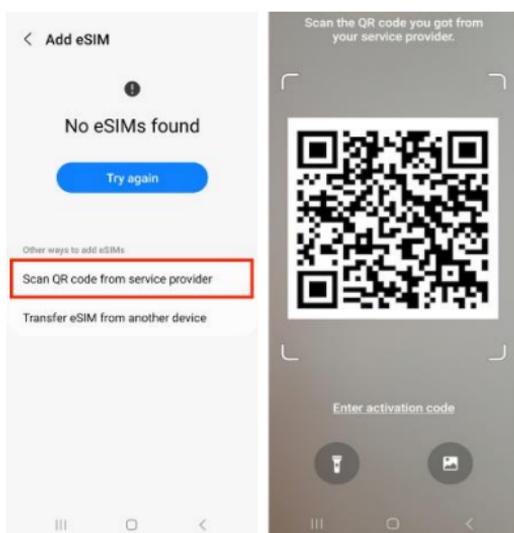


Or

1.2) Go to Settings > Connections > SIM manager > Add eSIM

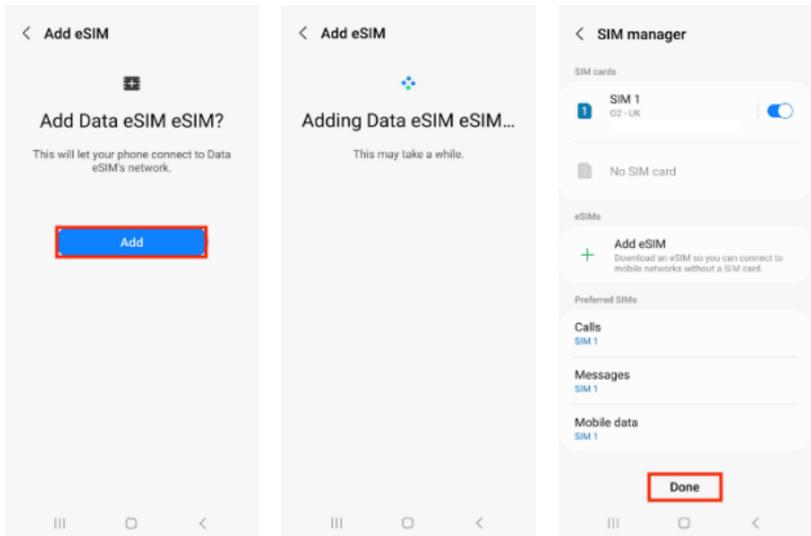


Then tap "Scan QR code from service provider" > Now scan the QR code provided



## Step 2.

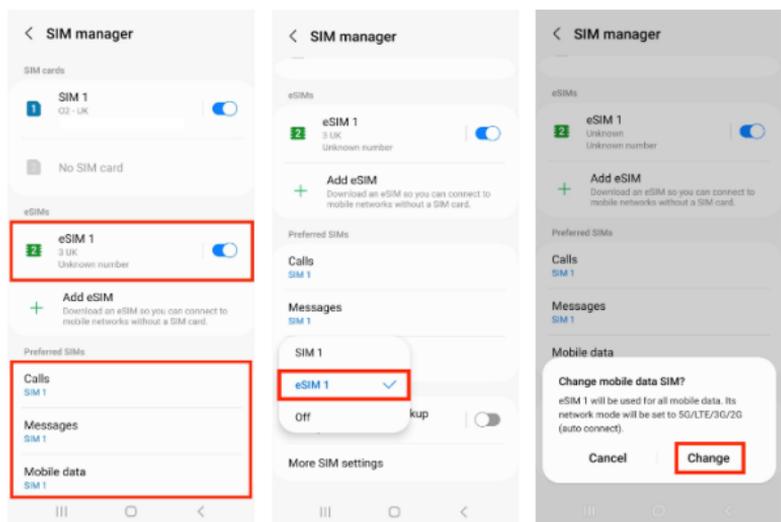
When prompted, tap "Add" > Allow up to 10 minutes for the eSIM to activate > Tap "Done"



### Step 3. - Now configure your SIM / eSIM settings correctly

3.1) Leave "Calls" and "Messages" set to your original primary SIM

3.2) Tap "Mobile Data" > Select the eSIM > Tap "Change"



### Step 4. - Ensure Data Roaming is Active

Go to "Settings" > Connections > Mobile networks > Ensure "Data roaming" is turned on

