

Installing eSIM(s) on Apple Device

This help guide walks you through the steps required to install an eSIM on an Apple Device, the guide was created using the most recent version of Apple software available at the time, IOS 16.3

There are two install options offered in this help guide, either "***install using a QR code***" or "***manual install***"

Before starting the install, it is important you have the following three components:

- ***A strong internet connection*** - Ideally using a Wifi network or a good 4G connection
- ***An eSIM compatible device*** - If unsure, a list of compatible devices is provided [here](#)
- ***The device is not locked to one particular network*** - If unsure, an article has been provided to talk you through how to determine the "locked / unlocked" status of a device, click [here](#)

Don't forget to turn on "Data Roaming" after install!

Install using "Apple Quick Install URL"

With iOS 17.4 and above, Apple have introduced the ability for users to install their eSIM directly onto their device by clicking a simple link.

The Universal Link install method works by adding the unique SMDP+ address and Activation Code onto the end of a universal link.

An example of a link would look as follows:

[https://esimsetup.apple.com/esim_qrcode_provisioning?carddata=LPA:1\\$SMDP+_Address\\$Activation_Code](https://esimsetup.apple.com/esim_qrcode_provisioning?carddata=LPA:1$SMDP+_Address$Activation_Code)

or

[https://esimsetup.apple.com/esim_qrcode_provisioning?carddata=LPA:1\\$rsp.truphone.com\\$JQ-209U6H-6I82J5](https://esimsetup.apple.com/esim_qrcode_provisioning?carddata=LPA:1$rsp.truphone.com$JQ-209U6H-6I82J5)

Clicking this link from an iOS 17.4 (or above) device begins the installation using the specific LPA information and you will be taken straight to the installation screen below.



[Install Using A QR Code](#)

There are two options available when scanning the QR code to install an eSIM;

Step 1.

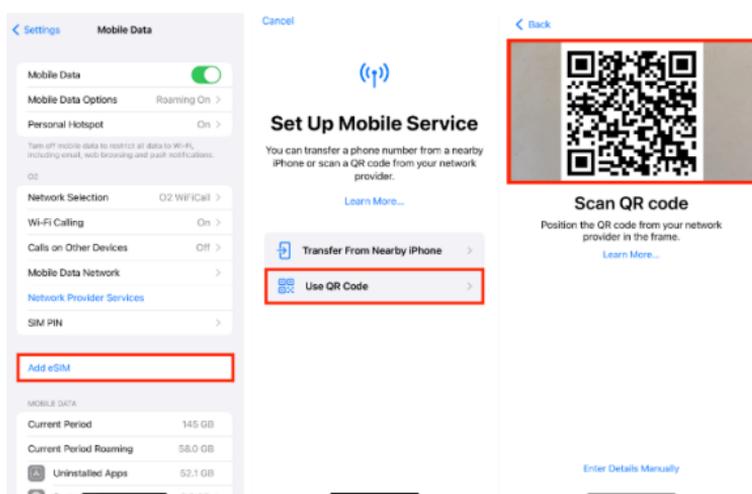
Either

1.1) Open the camera on your device > Scan the QR code > Tap "Mobile Plan"

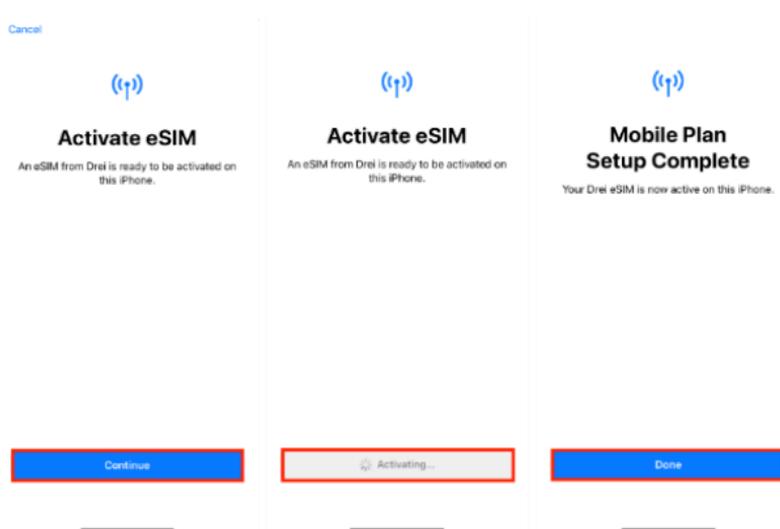


Or

1.2) Go to "Settings" > Tap "Mobile / Cellular Data" > Tap "Add eSIM" > Tap "Use QR Code" > Scan the QR code provided



Step 2. Tap "Continue" > Allow up to 10 minutes for the eSIM to Activate > Tap "Done"



Step 3. There are two options available at this stage, we advise proceeding with option 3.1)

Either

3.1) Tap "Continue" and then move to **Step 4.**

or

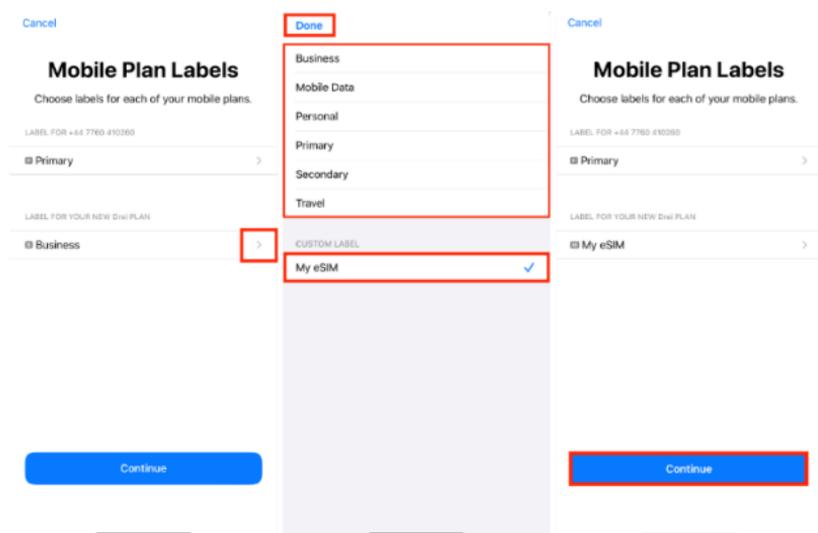
3.2) You have the option to modify the "eSIM Label" (the name of the eSIM) instead of using the default name.

If you would like to modify the eSIM label before moving to the next step;

Tap ">" (the right hand arrow) > Then either choose one of the preset label's **or** type the name you want to use in the "Custom Label" box > Tap "Done" > Tap "Continue"

In this example the name of the esim was changed to "My eSIM" using the custom label box.

Please note; Option 3.2) won't be offered to you if you have more than one eSIM already installed on your device, so a custom label can only be altered after the SIM install is complete.

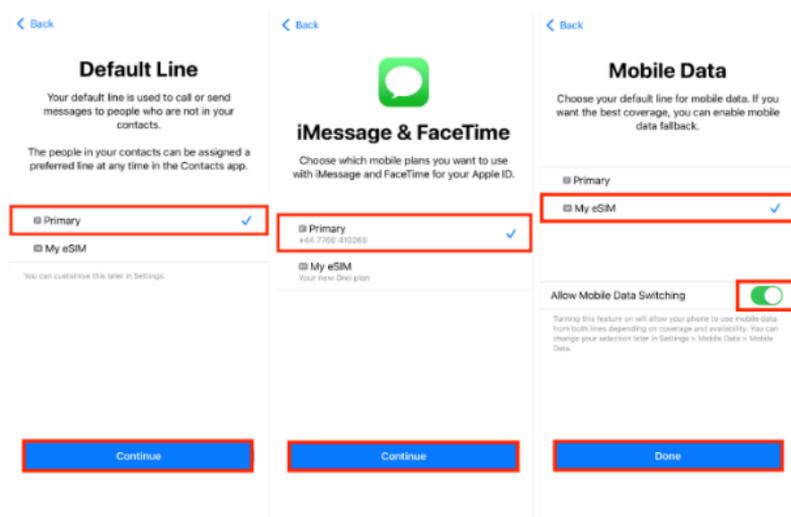


Step 4. Configure the following settings as suggested:

- Set **Default Line** to "Primary" > Tap "Continue"
- Set **iMessage & FaceTime** to "Primary" > Tap "Continue"
- Set **Mobile Data** to your previously chosen esim label, in this example "My eSIM"

Allow Mobile Data Switching is defaulted to **off**, choose your preference using the toggle > Tap "Done"

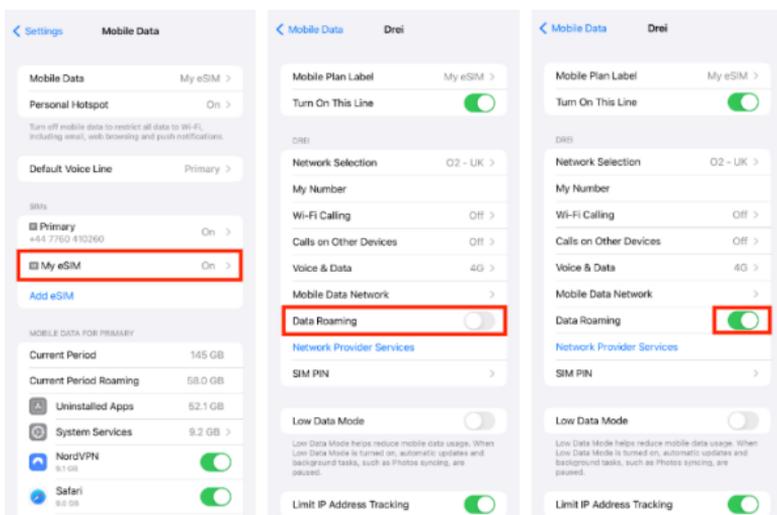
"Allow Mobile Data Switching" will allow your device to use mobile data from both lines depending on coverage and availability. You can change your selection later in settings.



Step 5. The eSIM is now installed and configured.

Important: Data Roaming MUST be ENABLED in order for the eSIM to work

Go to "Settings" > Tap "Mobile / Cellular Data" > Select desired SIM > Move the toggle switch to "On"

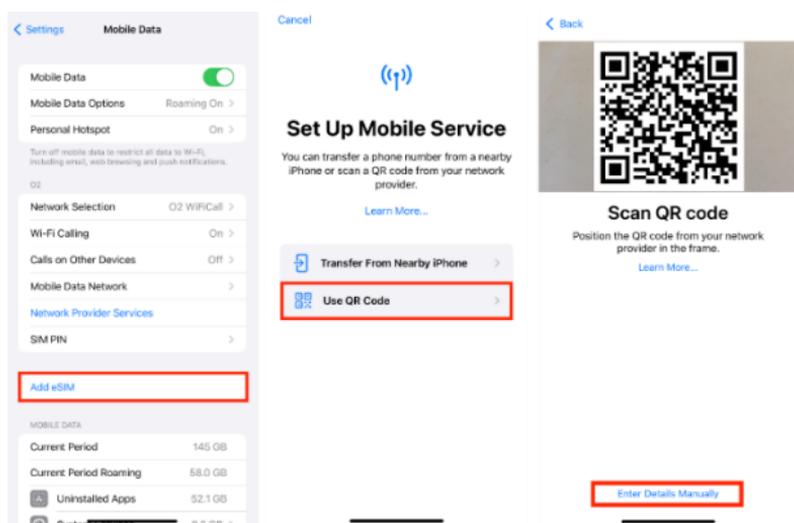


Don't forget to turn on "Data Roaming" after install!

Manual eSIM Install

Step 1. Go to "Settings" > Tap "Mobile / Cellular Data"

Step 2. Tap "Add eSIM" > Tap "Use QR Code" > Tap "Enter Details Manually"



Step 3. Enter the "SMDP Address" and the "Activation Code" provided > Tap "Next" Leave

"Confirmation Code" blank

[Back](#)

[Next](#)

Enter Activation Code

Enter the activation information provided by your network provider.

SM-DP+ Address `rsp.truphone.com`

Activation Code `JQ-1MU9IR-19IV6H0`

Confirmation Code *Optional*

A confirmation code is required if it has been provided by your network provider.



Step 4. Tap "Continue" > Allow up to 10 minutes for the eSIM to Activate > Tap "Done"

Cancel



Activate eSIM

An eSIM from Drei is ready to be activated on this iPhone.

Continue



Activate eSIM

An eSIM from Drei is ready to be activated on this iPhone.

Activating...



Mobile Plan Setup Complete

Your Drei eSIM is now active on this iPhone.

Done

Step 5. There are two options available at this stage, we advise proceeding with option 5.1)

Either

5.1) Tap "Continue" and then move to **Step 6.**

or

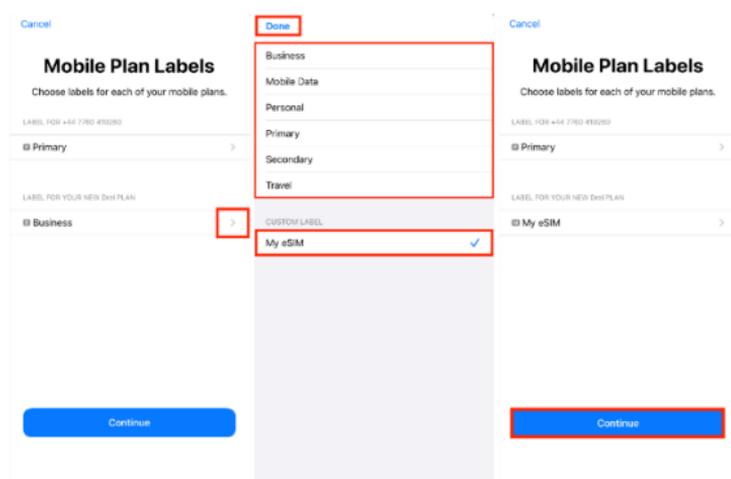
5.2) You have the option to modify the "eSIM Label" (the name of the eSIM) instead of using the default name.

If you would like to modify the eSIM label before moving to the next step;

Tap ">" (the right hand arrow) > Then either choose one of the preset label's **or** type the name you want to use in the "Custom Label" box > Tap "Done" > Tap "Continue"

In this example the name of the esim was changed to "My eSIM" using the custom label box.

Please note; Option 5.2) won't be offered to you if you have more than one eSIM already installed on your device, so a custom label can only be altered after the SIM install is complete.

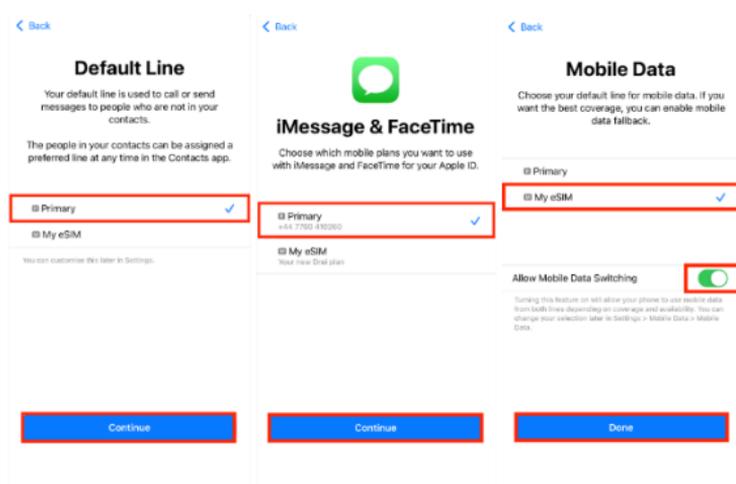


Step 6. Configure the following settings as suggested:

- Set **Default Line** to "Primary" > Tap "Continue"
- Set **iMessage & FaceTime** to "Primary" > Tap "Continue"
- Set **Mobile Data** to your previously chosen esim label, in this example "My eSIM"

Allow Mobile Data Switching is defaulted to **off**, choose your preference using the toggle > Tap "Done"

"Allow Mobile Data Switching" will allow your device to use mobile data from both lines depending on coverage and availability. You can change your selection later in settings.



Step 7. The eSIM is now installed and configured.

Important: Data Roaming MUST be ENABLED in order for the eSIM to work

Go to "Settings" > Tap "Mobile / Cellular Data" > Select desired SIM > Move the toggle switch to "On"

